

How to activate Product Exclusions for Click & Collect

Last Modified on 07/02/2017 2:57 pm AEDT

This feature allows for you to set products that are available Click & Collect.

The customer will see a banner notifying them that they can select the fulfillment for Click & Collect to save on postage costs.



When a customer selects a product that is not available for Click & Collect and a product that is available for Click & Collect they will receive a note at checkout that it is not available for Click & Collect due to the products selected.

To activate follow the quicksteps: **Shop > Shop Settings > Fulfillment > Click & Collect > Actions > Edit/Add > Product Exclusions**

The screenshot displays the SportsTG admin interface. The top navigation bar includes icons for Membership, Events, Shop, Competitions, Utilities, and Administration. The left sidebar shows a navigation menu with 'Shop Settings' expanded to 'Click and Collect'. The main content area has a 'Product Exclusions' tab selected, showing a 'Product Category' dropdown set to 'Not Filtered', a 'Product Search' input field, and two columns of product names. The left column contains a list of products including 'Herald Sun Subscription: 7 Day Delivery, Unrestricted Digital', 'Herald Sun Subscription: Unrestricted Digital', 'Herald Sun Subscription: Weekend Delivery and Unrestricted Digital', 'Additional Accommodation', 'Carnival flights', 'Mail my Race Pack to me', 'Mens Dual T-Shirt', and 'Race Results via SMS'. The right column is currently empty. Navigation arrows are visible between the columns. At the bottom, there are 'Save' and 'Cancel' buttons.

You will see that when you create or edit an existing Click & Collect option that all items are applicable to Click & Collect.

To exclude products to be collected from your location you will need to shift the products on the right to the left.

- Left hand side column, products Click & Collect is applied too
- Right hand side column, products Click & Collect is excluded from

For any current Click & Collect fulfillment you have online, it will automatically set your products to be available to Click & Collect unless edited to include exclusions.

Tip: To select multiple products press Shift and press the down key. Once highlighted press the arrow to

the right.

The screenshot shows the SportsTG Admin Panel interface. At the top, there is a dark blue navigation bar with the SportsTG logo and several menu items: Membership, Events, Shop, Competitions, Utilities, and Administration. Below this is a sidebar with a 'NAVIGATION' section containing links for Analytics, Order Management, Inventory Management, Promotions, Shop Settings, Options, Design, Fulfillment, Postage Settings, Postage Options, Click and Collect, Help Centre & Additional Pages, and Social Media. The main content area is titled 'Add Click & Collect' and features a 'Product Exclusions' tab. Under this tab, there are sections for 'Product Category' (set to 'Not Filtered'), 'Product Search' (an empty input field), and 'Product Exclusions *'. The 'Product Exclusions *' section contains two lists of products. The left list includes 'Additional Accomodation', 'Carnival flights', 'Mail my Race Pack to me', 'Mens Dual T-Shirt', and 'Race Results via SMS'. The right list includes 'Herald Sun Subscription: 7 Day Delivery, Unrestricted Digital', 'Herald Sun Subscription: Unrestricted Digital', and 'Herald Sun Subscription: Weekend Delivery and Unrestricted Digital'. There are left and right arrow buttons between the lists. At the bottom of the main content area, there are 'Save' and 'Cancel' buttons.

Once all of your desired products are in the Discount Applied table click **Save**

Related Articles

[template("related")]